

# WHY WE'RE **DIFFERENT?**



## **EXCEPTIONAL CUSTOMER SERVICE**

All our customer service professionals undergo rigorous training, criminal background checks, and sign a customer confidentiality agreement pledging to protect each customer's sensitive material to maintain total privacy.



#### FLEXIBLE SERVICE AGREEMENTS

**PROSHRED®** works with you to build a customized shredding plan to best fit your document destruction needs. Our agreements are designed to be flexible and simple, ensuring the highest customer satisfaction.



## **NO HIDDEN FEES**

Our company makes you aware of everything included in your service. We do not hide or charge fees such as: trip fees, management fees, fuel surchargers, or re-scheduling fees.



No hidden fuel surcharges



No hidden trip fees



No hidden management fees



No hidden re-scheduling fees





**PROSHRED®** runs on quality management, customer satisfaction, and secure data destruction that complies with industry standards.





#### **DEDICATED ON-SITE SERVICES**

Our state-of-the-art mobile shredding trucks allow us to serve you curb-side. This gives you the ability to protect your confidential documents through our robust security systems in place so you can have peace of mind.



## LOCALLY MANAGED/OWNED AND **NATIONALLY OPERATED**

PROSHRED® operates on a local level to ensure a more flexible and responsive system for our customers. This personal approach allows us to connect with our customers better while supporting the local economy.



#### **COMMUNITY ORIENTATED**

We are proud to offer local shredding events across the nation for the public to destroy their confidential documents. From sporting events, schools, banks, and more; you can visit us at a location near you to get rid of your documents with ease.